

# QuickTeller Audio Response System

FROM HOME OR OFFICE



Complete your financial transactions in minutes from your home or office. By using a touch-tone phone and a few simple codes, your account information can be accessed through our QuickTeller Audio Response System.

With QuickTeller Audio Response, you will be able to:

- Perform account inquiries on checking, savings, certificates, and loan accounts
- Review your account history
- Transfer funds between accounts
- Find out the status of a check, plus much more!

With QuickTeller, you can also obtain current interest rates and information regarding our numerous products and services.

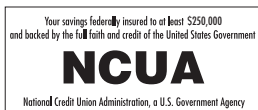
Visit us any time on-line at [www.bcefcu.com](http://www.bcefcu.com).

23 W. Susquehanna Avenue  
Towson, Maryland 21204

8640 Ridgely's Choice Drive  
Baltimore, Maryland 21236

410-828-4730  
1-800-234-4730

[WWW.BCEFCU.COM](http://WWW.BCEFCU.COM)



GUIDE TO USING THE

# QuickTeller Audio Response System

A "NO COST"  
BENEFIT TO OUR CHECKING  
ACCOUNT SERVICE



410-825-6180

1-800-234-4730, PRESS 1

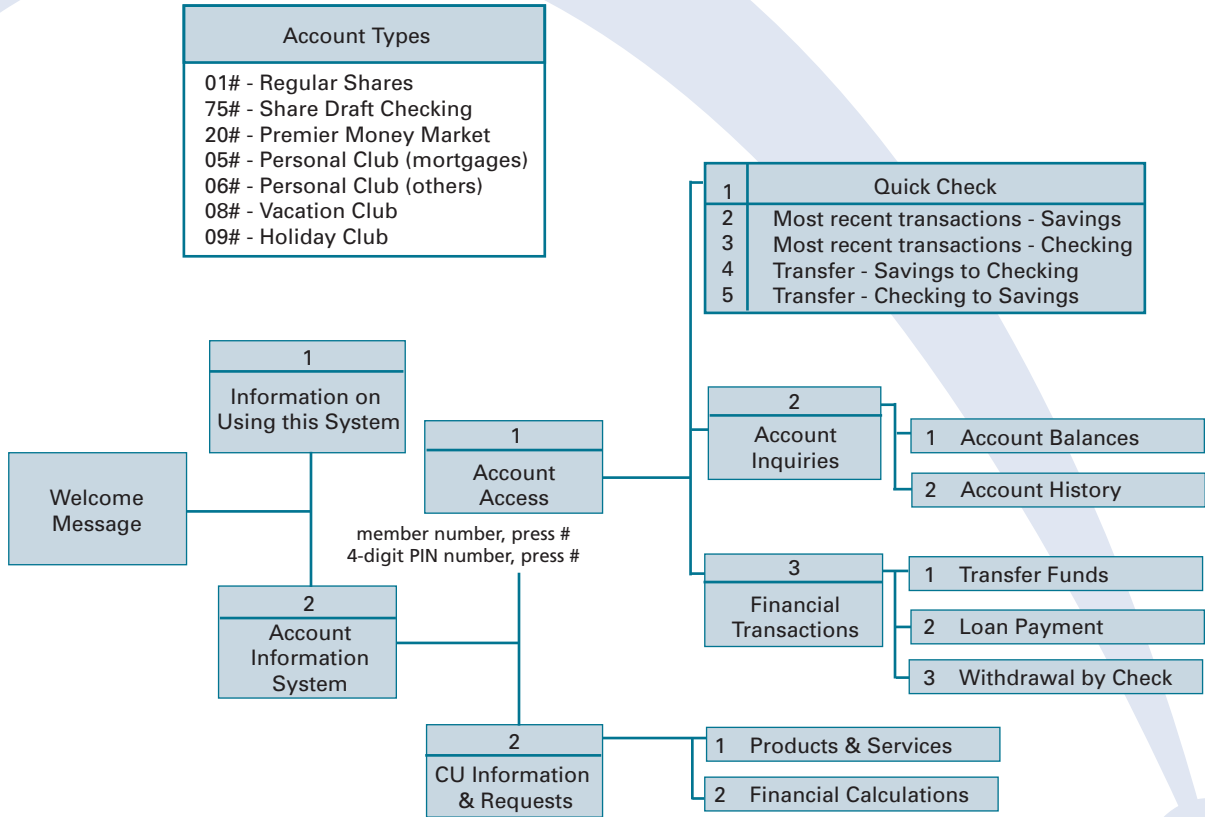
*Your Finances. Our Promise.*

**Baltimore County** Employees  
**Federal Credit Union**

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## HELPFUL HINTS

- To connect with QuickTeller, you will need to enter your member number, followed by the pound (#) sign.
- Then you will be asked for your four-digit PIN number, followed by the pound (#) sign.
- When entering dollar amounts on financial transactions, please omit the decimal. For example, \$150.30 would be entered as 1-5-0-3-0, then press the pound (#) sign.
- To return to a prior menu, press the star (\*) sign.
- To end the call, press 9.