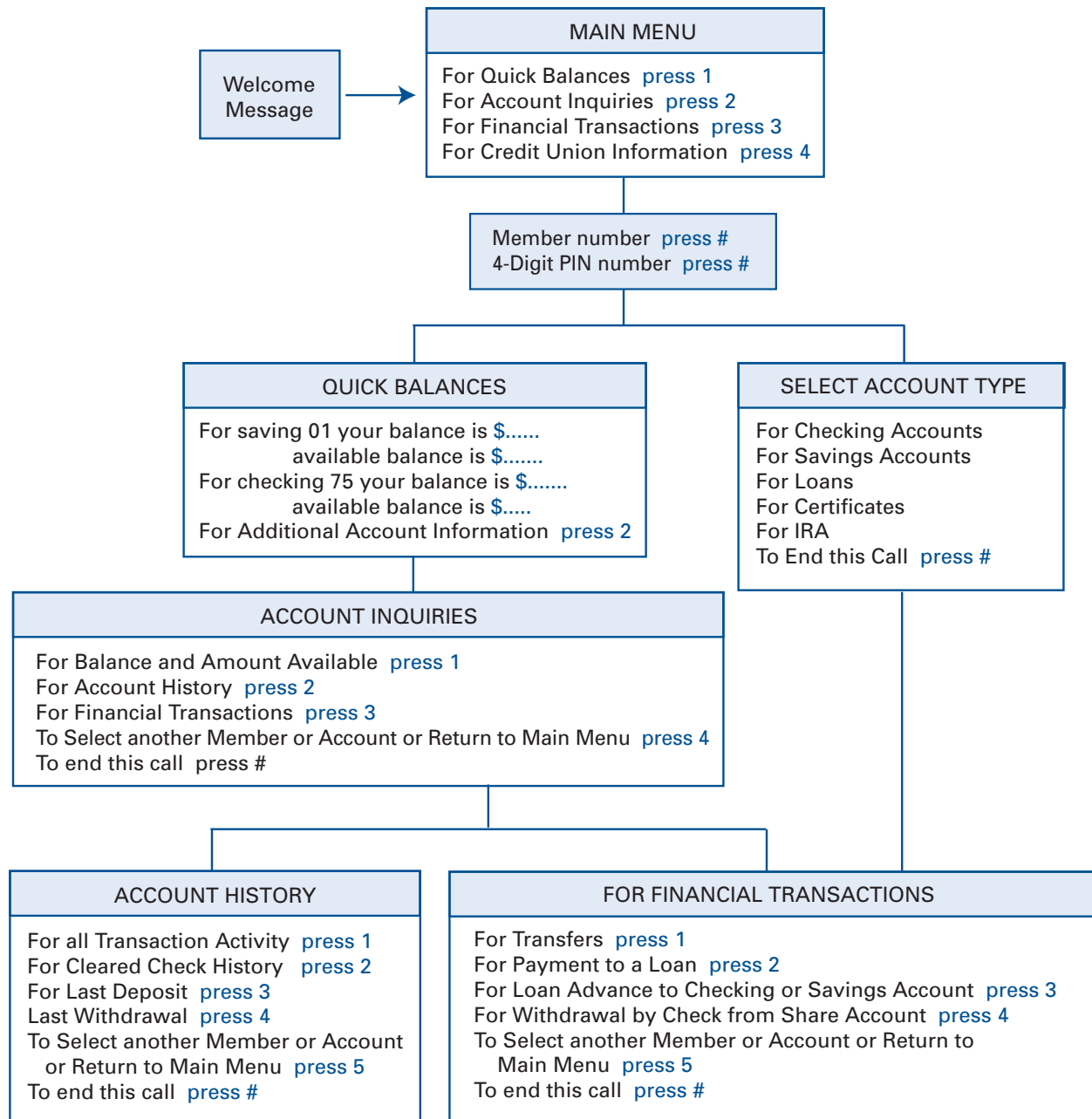


# QuickTeller Audio Response System

410-825-6180    410-828-4730 press 1    1-800-234-4730 press 1



## Helpful Hints

The selection of menu choices you hear are customized based on the accounts you have. For example, if you do not have a loan and you are listening to Financial Transactions you will not be offered the "For Payment to a Loan" or 'For Loan Advance to Checking or Savings Account' selections. Second example, if you are listening to Account History for your savings or money market account you will not be offered the 'For Cleared Check History' selection.

Your available balance is how much money you have right now minus pending debit card purchases and check deposit holds. Regular savings has a five dollar minimum balance so your available balance is always \$5.00 less than the actual account balance. The Premier Money Market

has a \$2,500.00 minimum balance so your available balance is always \$2,500.00 less than the actual balance.

When entering dollar amounts on financial transactions, please omit the decimal. For example, \$150.30 would be entered as 1-5-0-3-0, then press the pound (#) sign.

Credit Union Information includes Savings and Loan Rates, Fax Numbers, Office addresses and Hours.

To return to a prior menu, press the \* star sign.

To end the call, press #.